TAPPING THE MINDS OF THE BUSINESS COMMUNITY

METRICS

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THE OPEN REFERENCE INITIATIVE

We are a global community of volunteers dedicated to developing and sharing a standard language to describe business processes, metrics, and other business terminology. We believe in sharing knowledge and findings openly so that anyone can build on our work.

DP1 Perfect Order Ratio

DP11 Order Damage Free Ratio

DP12 Orders Defect Free Ratio

DP13 Orders On-time Ratio

DP14 Orders In-full Ratio

DP15 Error-free Documentation Ratio

THIS IS OPEN KNOWLEDGE

Knowledge is open if anyone is free to access, use, modify, and share it — subject to measures that preserve provenance and openness:

- Open Knowledge is accessible to everyone free of charge
- Open Knowledge is published in all its details
- Open Knowledge is developed by volunteers through due process
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RS Responsiveness

AE Asset Efficiency

CO Cost

DP Dependability

RS1 Order Cycle Time

RS2 Order Fill Rate

CO1 Supply Chain Costs

AE1 Cash Conversion Cycle

AE2 Fixed Asset Turns

RS12 Deliver Cycle Time

RS11 Planning Frequency

RS13 Make Cycle Time

RS14 Sourcing Cycle Time

RS21 Stock Out Ratio

RS22 Order Processing Delays

CO11 Cost of Goods Sold

CO12 Distribution Costs

CO13 Other Operational Expenses

AE11 Days Receivables Outstanding

AE12 Days of Inventory

AE13 Days Payables Outstanding

AE21 Gross Fixed Assets

AE22 Asset Depreciation Ratio

Participate:

- ORwiki.org
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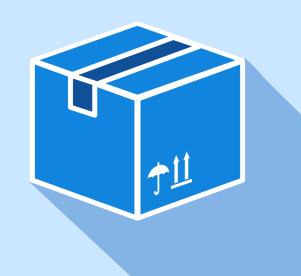
SUPPLY CHAIN MANAGEMENT











MANAGEMENT

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A Align				G Govern					
A1 Align Strategy	A2 Align Network	A3 Align Processes	A4 Align Resources	G1 Manage Performance	G2 Manage Compliance	G3 Manage Risk	G4 Manage Sustainability		
Analyze An	nalyze Supply	A301 Analyze Supply Chain Network	A401 Analyze Change Portfolio	G101 Run, Validate & Distribute Reports	G201 Monitor Regulatory Agencies	G301 Define Context	G401 Analyze Sustainability Goals		
Discover De	efine Supply	A302 Document Process Flows	A402 Collect Technology Data	G102 Analyze Reports	G202 Map Policies to Supply Chain Network	G302 Identify Risks	G402 Define Supply Chain Priorities		
Segment De	efine Network	A303 Collect Process Data	A403 Identify Technology Gaps	G103 Identify Root Causes	G203 Evaluate Applicability	G303 Analyze Risks	G403 Identify Sustainability Gaps		
Prioritize Pe Supply Chains Or	erform Network rganizational	A304 Perform Process Organizational Analysis	A404 Perform Tech. Organizational Analysis	G104 Prioritize Root Causes	G204 Assess Regulatory Impact	G304 Evaluate Risks	G404 Treat Sustainability Gaps		
Analyze An	nalyze Network	A305 Analyze Process Standardization	A405 Develop Technology Architecture	G105 Develop Solution	G205 Manage & Publish Policies	G305 Treat Risks	G405 Monitor & Evaluate		
Perform An	nalyze Network	A306 Analyze Process Performance	A406 Collect Competency Data	G106 Monitor Improvement Program	G206 Monitor & Audit	G306 Monitor Risks	G406 Report & Communicate		
	nalyze Network	A307 Define Process Solutions	A407 Identify Competency Gaps	G107 Report & Communicate	G207 Report & Communicate	G307 Report & Communicate			
Define Pri		A308 Define To-Be Processes	A408 Analyze Training Portfolio						
Define De	efine Network	A309 Validate To-Be Processes	A409 Develop Comp. Development Plan						
Collect De Supply Chain Su	efine To-Be	A310 Assess Business Rules Changes	A410 Collect Budget Data						
Benchmark Va Supply Chain Su	alidate To-Be upply Chain	A311 Assess Organizational Changes	A411 Assess Budget Gaps						